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# OUR VISION & MISSION

#### **Our Mission**

CozyNest exists to provide guests with a warm and inviting retreat that feels like home. Our mission is to deliver exceptional hospitality through elegantly appointed rooms, modern amenities, thoughtful touches, and a delicious homemade breakfast sourced from local ingredients. We aim to create a cozy and relaxed environment where every guest feels welcome and well-cared-for, ensuring that each stay is a memorable and delightful experience. We make a difference by turning ordinary stays into extraordinary moments of comfort and care.

#### **Our Vision**

CozyNest envisions becoming the preferred choice for travelers seeking a charming and personalized bed and breakfast experience. Over the next twenty years, we aspire to expand our presence while maintaining our commitment to exceptional hospitality, comfort, and local culture. Our goal is to create a network of CozyNest retreats, each offering a unique yet consistently warm and inviting atmosphere. We aim to set the standard for bed and breakfast accommodations by continually delighting guests and fostering a sense of home away from home.

# Summary Financials Dashboard





(Base Scenario Y3)

\$ 945,944

Revenue

\$ 567,566

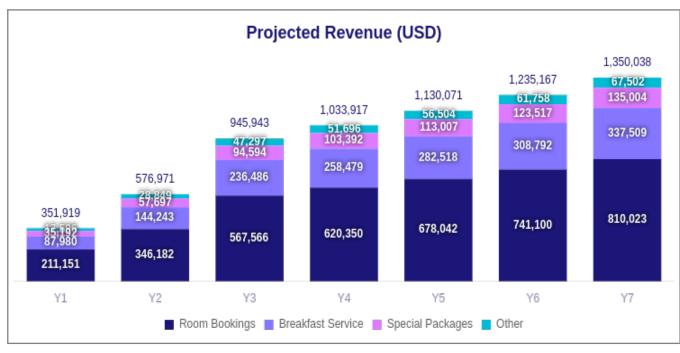
**Gross Profit** 

\$ 294,661

**EBITDA** 

0.00%

**Target Market Share** 

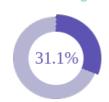








#### EBITDA Margin



# ses





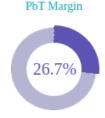
Foundation Setup

Core Enhancement Diversified Offerings

Innovative Ventures Funding round is aimed to accelerate the development of Phases and create core infrastructure for operations.

Investment will be used to finance CAPEX, WC buffers, etc.





# About the Company: General Overview





CozyNest is a charming bed and breakfast that offers a warm and inviting retreat for guests seeking a comfortable and personalized stay. The establishment features elegantly appointed rooms, each designed to provide a home-like atmosphere with modern amenities and thoughtful touches. CozyNest prides itself on delivering exceptional hospitality, including a delicious homemade breakfast served daily with locally sourced ingredients. The company's focus on creating a cozy, relaxed environment ensures that every guest feels welcome and well-cared-for. Operating in the Short term accommodation activities industry and the Accommodation and food service activities sector, whether guests are here for a weekend getaway or a longer stay, CozyNest provides a delightful and memorable experience.

Sources: Company's Prop Vision September 2024 Overview Avezzano, Italy 5

# The Main Phases: Projects & Impacts



01

## **Foundation Setup**

Phase I.

Launch CozyNest with elegantly appointed rooms and delicious homemade breakfasts to establish a warm, inviting retreat and attract initial guest interest.

Core Enhancement

Phase II.

Sources: Company's Prop Vision

Enhance the guest experience with additional amenities and services, expand marketing efforts to increase brand recognition and attract a larger customer base.

# **Diversified Offerings**

03

Phase III.

Introduce new profit streams such as hosting events, partnerships with local businesses, and special package deals to diversify revenue and enhance guest appeal.

#### **Innovative Ventures**

04

Phase IV.

Explore high-risk opportunities like franchising CozyNest, smart room technologies, or expanding into eco-friendly accommodations to prepare for future growth and industry leadership.

# Product Impact on Core Stakeholders



Main Stakeholder	Product Benefits
Guests	<ol> <li>Enjoy a warm and personalized stay with modern amenities and thoughtful touches.</li> <li>Benefit from delicious homemade breakfasts made with locally sourced ingredients.</li> <li>Experience exceptional hospitality, ensuring a delightful and memorable visit.</li> </ol>
Local Community	<ol> <li>Increased local business opportunities through partnerships and guest referrals.</li> <li>Boost to the local economy with more visitors spending in the area.</li> <li>Enhanced community pride with a welcoming and high-quality accommodation option.</li> </ol>
Employees	<ol> <li>Job creation and opportunities for career growth within the hospitality sector.</li> <li>A supportive and friendly work environment that prioritizes employee well-being.</li> <li>Training and development programs to enhance skills and career advancement.</li> </ol>
Local Suppliers	<ol> <li>Steady business from providing locally sourced ingredients for our homemade breakfasts.</li> <li>Strengthened business relationships through consistent and reliable partnerships.</li> <li>Opportunities for collaborative events and promotions to boost visibility.</li> </ol>
Investors	<ol> <li>Potential for significant financial returns as the brand grows and diversifies.</li> <li>Clear growth plan with phased development strategies.</li> <li>A strong, reputable brand focused on quality and exceptional hospitality.</li> </ol>
Environment	<ol> <li>Eco-friendly initiatives in future phases to reduce environmental impact.</li> <li>Promotion of sustainable practices within the local community.</li> <li>Increased awareness and education about environmentally conscious travel.</li> </ol>
Tourism Industry	<ol> <li>Adding a unique, high-quality accommodation option for travelers.</li> <li>Complementing existing attractions and enhancing the region's appeal to tourists.</li> <li>Driving higher visitor numbers and longer stays in the area.</li> </ol>



Sources: Company's Prop Assessment

# **Key Performance Components**



#### **Competitive Advantage**

#### Personalized Stay

CozyNest offers a personalized experience, with elegantly appointed rooms that create a home-like atmosphere, ensuring comfort and a unique experience for each guest.

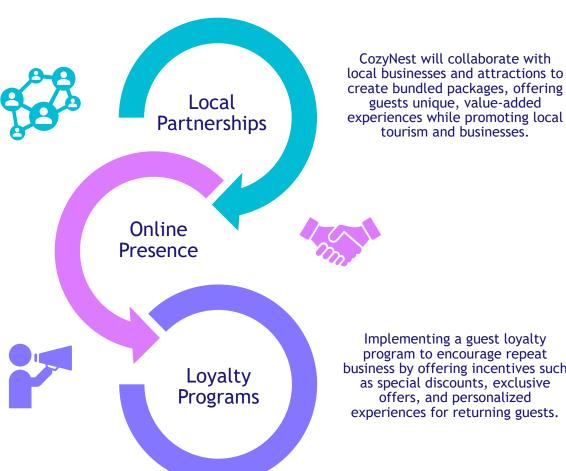
#### **Exceptional Hospitality**

The company prides itself on delivering exceptional hospitality, including a homemade breakfast using locally sourced ingredients, ensuring guests start their day on a high note.

#### **Inviting Atmosphere**

Focused on providing a cozy and relaxed environment, CozyNest ensures every guest feels welcome and well-cared-for, making their stay delightful and memorable.

#### Marketing and Growth Strategy



Avezzano, Italy

Implementing a guest loyalty program to encourage repeat business by offering incentives such as special discounts, exclusive offers, and personalized experiences for returning guests.

**Enhancing CozyNest's** website and utilizing

social media platforms

to showcase the unique

features and services.

attract new customers and foster engagement with potential guests.

# Target Groups

Sources: Company's Prop Assessment



Industries	Description
I Weekend Travelers	Individuals or couples seeking a relaxing and cozy getaway for the weekend to unwind and rejuvenate in a warm, inviting atmosphere.
II Business Travelers	Professionals looking for comfortable and convenient accommodations during their business trips, with amenities to support their work needs.
III Vacationing Families	Families on vacation looking for a charming and homely environment that caters to both adults and children with family-friendly amenities and services.
IV Event Attendees	Guests attending local events or conferences who need convenient and inviting short-term accommodation in proximity to their event locations.
V Romantic Getaway Seekers	Couples looking for a cozy and intimate retreat to celebrate special occasions or simply enjoy a romantic escape together.
VI Local Residents	Locals in search of an appealing venue to recommend to visiting friends and family or to use for hosting private events and gatherings.
VII Adventure Enthusiasts	Travelers passionate about outdoor activities and local experiences who appreciate a comfortable base with easy access to regional attractions and adventures.



# Painpoints & Solutions

Sources: Company's Prop Assessment



#### Solution from Phase I to Phase IV

#### **Initial Market Guest Comfort Local Market Brand** Guest Diverse Service Recognition **Marketing** Penetration and Satisfaction **Engagement** Retention Differentiation **Painpoints** Channels Establishing brand Ensuring that Engaging with the Standing out Expanding brand Retaining guests recognition and guests feel local market and recognition beyond and encouraging Identifying and among attracting initial comfortable and establishing initial markets to repeat visits in a utilizing diverse competitors by guest interest in a satisfied with their relationships with highly competitive offering unique attract a larger marketing competitive stav from the local suppliers can customer base. market. channels to reach services and market can be be difficult in the outset is crucial. a broader amenities. challenging. beginning. audience. Launch CozyNest Create a home-like Serve a delicious Enhance the guest Provide **Expand** marketing Enhance the guest with elegantly efforts through experience with atmosphere with experience with homemade personalized Solution appointed rooms breakfast daily modern amenities additional varied channels to additional experiences and and delicious and thoughtful increase brand with locally amenities and exceptional amenities and special services to homemade touches in each sourced services, expand hospitality to visibility and ingredients to breakfasts to room to ensure marketing efforts foster guést attract a wider differentiate build connections to increase brand loyalty and CozyNest from establish a warm, guest comfort and range of potential inviting retreat satisfaction. with local recognition and encourage repeat competitors. guests. and attract initial suppliers and attract a larger visits. enhance guest customer base. guest interest. experience.

# Strategic Analysis: SWOT



# Strength



- 1. Unique, home-like atmosphere differentiates CozyNest from traditional hotels.
- 2. Personalized guest service enhances satisfaction and loyalty.
- 3. High-quality, homemade meals with locally sourced ingredients add value.
- 4. Elegantly appointed rooms provide comfort and modern amenities.
- 5. Strong focus on hospitality creates lasting positive impressions.



- 1. Limited room capacity restricts revenue potential.
- 2. High reliance on local suppliers may affect consistency.
- 3. Higher operational costs with personalized services.
- 4. Seasonal demand fluctuations impact occupancy rates.
- 5. Smaller marketing budget compared to large hotel chains.

# Opportunities



- 1. Expanding partnerships with local attractions can enhance guest experiences.
- 2. Introducing loyalty programs to retain repeat customers.
- 3. Leveraging social media marketing to reach a wider audience.
- 4. Offering themed packages to attract niche markets.
- 5. Investing in eco-friendly practices to appeal to environmentally conscious travelers.



- 1. Intense competition from larger hotel chains with extensive resources.
- 2. Economic downturns can reduce travel spending.
- 3. Health crises can significantly impact travel and accommodation industries.
- 4. Changing consumer preferences towards vacation rentals like Airbnb.
- 5. Rising costs of locally sourced ingredients increase operational expenses.

# Pestel: Analysis

Sources: Company's Prop Planning



<b>⋒</b> P	E	e-e S	T	E E	⊀ L
Political 7 / 10	Economic 7 / 10	Social 6 / 10	Technological 6 / 10	Environmental 6 / 10	Legal 7 / 10
Regulations:  Compliance with local accommodation and food safety regulations.  Tourism trends:  Economic stability influencing tourism frequency and spending.		Consumer preferences: Increasing demand for personalized and unique travel experiences.	Online Booking:  Advancements in booking platforms improving ease of reservations.	Sustainability: Increased focus on eco- friendly practices in the hospitality industry.	Licensing:  Ensuring proper licenses and permits for accommodation operations.
Tax policies:  Impact of local and national tax policies on pricing and profitability.  Disposable income:  Fluctuations in disposable income affecting booking rates.		Health Consciousness: Growing preference for locally sourced and healthy food options.	Smart Hospitality: Integration of smart technology to enhance guest experiences.	Local sourcing:  Emphasis on use of locally sourced ingredients to reduce environmental impact.	Liability:  Compliance with liability and safety regulations to protect guests.

Impact of External Factors

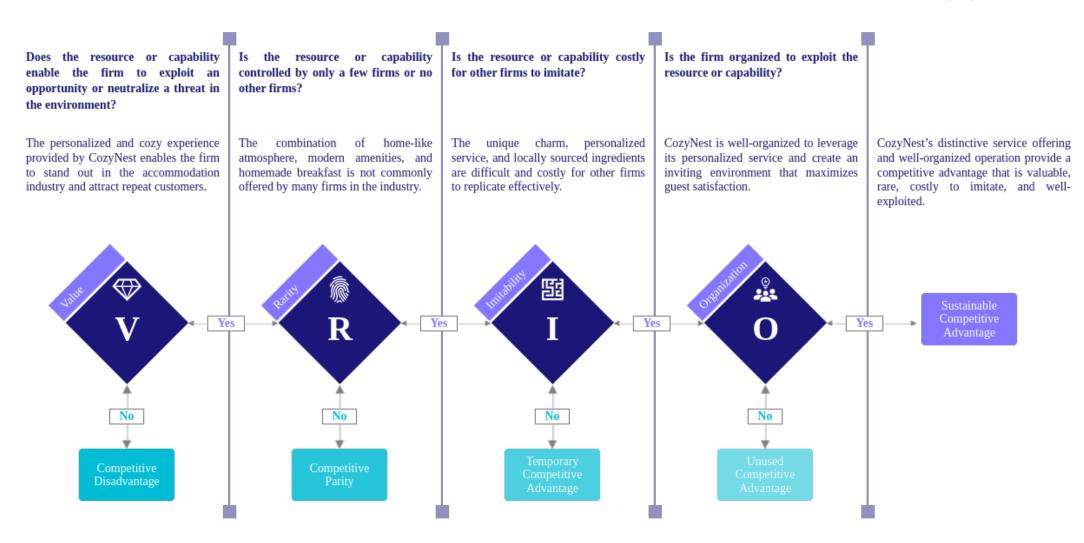
CozyNest is positioned to thrive by leveraging positive consumer trends and enhancing guest experiences through smart technology, while navigating regulatory requirements and emphasizing sustainability.

Scores reflect the relative importance and potential impact of each PESTEL factor on the business



# **VRIO Framework: Analysis**

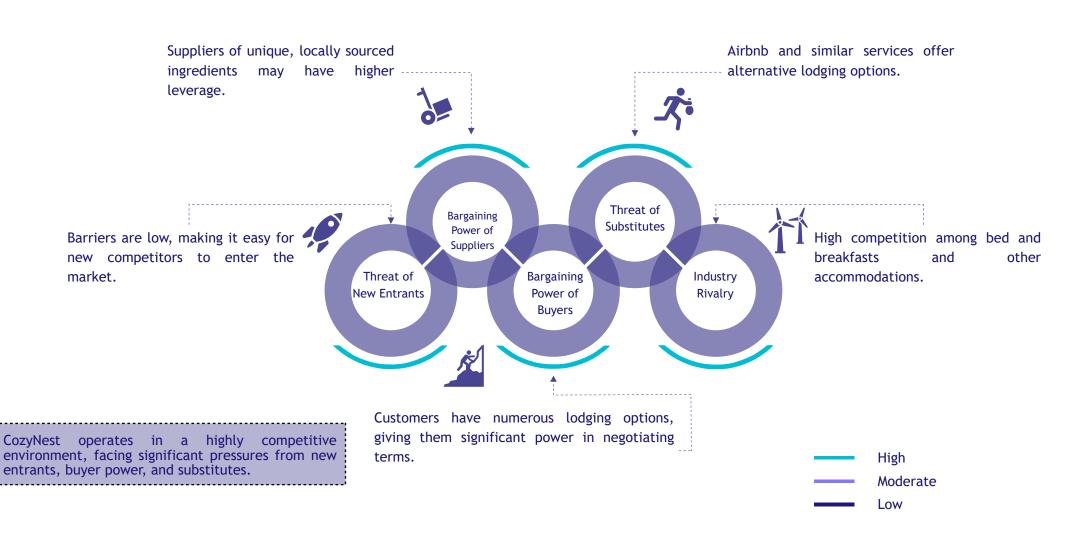
Company & Product



Sources: Company's Prop Planning

# Porter's Five Forces: Analysis





Sources: Company's Prop Planning

# Management Team

Company & Product

#### Overview

With over 15 years in the hospitality industry, Marco is dedicated to providing a personalized and comfortable stay for every guest at CozyNest.

#### Marco Rossi



Co-Founder & CEO

#### Giulia Bianchi



Co-Founder & Guest Relations Manager

#### Overview

Giulia ensures every guest has an exceptional experience, managing bookings and offering tailored services to meet their needs.

#### Overview

Experienced in managing day-to-day operations, Alessandro guarantees the smooth running of the B&B and the highest quality of service.

Sources: Company's Prop Profiles

September 2024

#### Alessandro Verdi



Operations Manager

Francesca Conti



Housekeeping & Maintenance Manager

#### Overview

Francesca oversees the cleanliness and upkeep of CozyNest, ensuring that every room and facility is pristine and well-maintained.

# History & Roadmap

Sources: Company's Prop Vision





#### **Current Status.**

CozyNest has a clear roadmap for growth and improvement, focusing on enhancing customer experience and expanding market reach. Initial efforts will include a website upgrade by Mar 2024, followed by the introduction of new premium amenities by Jun 2024. A targeted marketing campaign will launch in Sep 2024 to drive bookings. By Dec 2024, sustainability initiatives will be implemented to reduce environmental impact. A guest feedback program will commence by Mar 2025 to continually improve services. Finally, strategic partnerships with local businesses will be established by Jun 2025 to provide unique guest experiences, solidifying CozyNest's position as a premier lodging choice.

CozyNest

# Organizational and Marketing Tasks



Check List & Risk

#	Check List Item	Status	Priority	Area	ETA
Gene	eral Planning and Organization				
1	Incorporate CozyNest as a legal entity	Not Started	High	CEO	1 month
2	Develop a comprehensive business plan	Not Started	High	CFO	2 months
3	Secure initial funding	Not Started	High	CFO	3 months
4	Find and lease property for CozyNest	Not Started	High	CEO	3 months
5	Develop a detailed budget and financial forecasts	Not Started	High	CFO	2 months
6	Obtain necessary permits and licenses	Not Started	High	C00	2 months
7	Hire core team and key staff	Not Started	High	C00	3 months
8	Set up necessary technology and systems	Not Started	Medium	СТО	2 months
Mark	eting				
1	Develop Comprehensive Marketing Plan	Not Started	High	CMO	2 weeks
2	Launch Initial Advertising Campaign	Not Started	High	CMO	1 month
3	Establish Social Media Presence	Not Started	Medium	СМО	1 month
4	Create Partnerships with Local Businesses	Not Started	High	CRO	2 months
5	Build SEO Strategy for Website	Not Started	Medium	CMO	2 months
6	Implement Email Marketing Campaign	Not Started	Medium	CMO	1 month
7	Design Promotional Materials	Not Started	Low	СВО	3 weeks
8	Organize Launch Event for Initial Guest Attraction	Not Started	High	C00	2 months

Sources: Company's Prop Planning

# Overview of Phases

Sources: Company's Prop Planning



Check List & Risk

#	Check List Item	Status	Priority	Area	ETA
Phas	e 1 & Technical Set Up for next Phases				
1	Secure Property Lease or Purchase	Not Started	High	CEO	2 months
2	Design Room Interiors	Not Started	High	СРО	1 month
3	Hire Initial Staff	Not Started	High	C00	1.5 months
4	Develop Homemade Breakfast Menu	Not Started	Medium	CSO	1 month
5	Implement Reservation System	Not Started	High	СТО	1 month
6	Obtain Necessary Permits and Licenses	Not Started	High	CFO	2 months
7	Furnish Common Areas	Not Started	Medium	СРО	1 month
8	Establish Supplier Partnerships for Local Ingredients	Not Started	Medium	CRO	1.5 months
Phas	e 2				
1	Upgrade room amenities and decor	Not Started	High	C00	2 months
2	Develop and implement guest loyalty program	Not Started	High	CRO	3 months
3	Expand digital marketing campaigns	Not Started	High	CMO	1 month
4	Train staff on enhanced customer service protocols	Not Started	Medium	CSO	2 months
5	Improve website user experience	Not Started	Medium	СТО	1 month
6	Launch a referral program to encourage word-of-mouth	Not Started	Medium	СВО	1 month
7	Partner with local businesses for promotional deals	Not Started	Medium	CMO	2 months
8	Upgrade booking system for smoother reservations	Not Started	High	СТО	3 months



# Overview of Phases

Sources: Company's Prop Planning



Check List & Risk

#	Check List Item	Status	Priority	Area	ETA
Phas	e 3				
1	Identify event hosting opportunities	Not Started	High	C00	2 months
2	Develop partnerships with local businesses	Not Started	High	CRO	3 months
3	Create special package deals	Not Started	Medium	CMO	1 month
4	Launch a seasonal event series	Not Started	High	C00	4 months
5	Develop a loyalty program	Not Started	Medium	СРО	2 months
6	Implement guest feedback system	Not Started	Medium	CIO	1 month
7	Explore digital marketing campaigns for package deals	Not Started	Medium	CMO	3 months
8	Analyze and report on new revenue streams	Not Started	High	CFO	1 month
Phas	e 4				
1	Research Franchising Opportunities	Not Started	High	CEO	3 months
2	Explore Smart Room Technologies	Not Started	Medium	СТО	4 months
3	Develop Eco-Friendly Accommodations Plan	Not Started	High	CSO	5 months
4	Identify High-Risk Investment Opportunities	Not Started	High	CFO	2 months
5	Formulate Franchising Model	Not Started	Medium	C00	6 months
6	Pilot Test Smart Room Features	Not Started	Medium	CIO	3 months
7	Evaluate Sustainability Certifications	Not Started	Medium	СРО	4 months
8	Assess Legal Aspects of Franchising	Not Started	High	CLO	3 months



# Core Risks & Mitigation Strategies



#### 1. Operation and maintenance risks

#	Risk Type	Area	Mitigation Strategy
1	Guest Service Failures	COO	Develop comprehensive training programs for staff to ensure consistently high levels of service and regularly review guest feedback to identify and address service gaps.
2	Maintenance Issues	СТО	Establish a routine maintenance schedule and rapid response system for repairs to ensure all facilities are in top condition at all times.
3	Inventory Management	CFO	Implement an inventory management system to monitor and control stock levels, preventing shortages or overstock of necessary supplies.
4	Food Safety	C00	Enforce strict food safety standards and regular inspections in the kitchen to ensure that all food served meets health regulations.

#### 2. Regulatory and legal risks

Sources: Company's Prop Assessment

#	Risk Type	Area	Mitigation Strategy		
1	Health and Safety Compliance	C00	Regular audits and staff training.		
2	Food Safety Regulations	CFO Implement strict food handling protocols.			
3	Local Zoning Laws	CSO Regularly review local regulations.			
4	Environmental Regulations	CSO	Adopt eco-friendly practices.		
5	Licensing and Permits	C00	Ensure timely renewals.		



# Core Risks & Mitigation Strategies



3. St	trategic/Market Risk					
#	Risk Type	Area	Mitigation Strategy			
1	Increased competition	CMO	Strengthen brand and expand marketing efforts			
2	Seasonal demand fluctuations	CFO	Implement dynamic pricing and diversify offerings			
3	Changing consumer preferences	CPO	Regularly update offerings based on feedback			
4	Economic downturns	CRO	Build financial reserves and adjust costs			
5	Failure to achieve market penetration	CEO	Form partnerships and enhance marketing strategies			
4. F	4. Finance risk					
#	Risk Type	Area	Mitigation Strategy			
1	Cash Flow Shortages	CFO	Maintain cash reserves and monitor cash flow regularly.			
2	Overleveraging	CFO	Balance debt with stable revenue and avoid excessive borrowing.			
3	Cost Overruns	CFO	Strict budgeting and regular financial reviews.			
4	Revenue Fluctuations	CFO	Diversify revenue streams and offer seasonal promotions.			
5	Investment Losses	CFO	Careful vetting of investments and diversifying portfolio.			
5. 0	ther general risk					
#	Risk Type	Area	Mitigation Strategy			
1	Guest dissatisfaction	C00	Regularly survey guests and address feedback promptly.			
2	Brand reputation damage	CMO	Monitor and manage online reviews actively.			
3	Economic downturn	CFO	Diversify revenue streams and control costs.			
4	Supply chain disruptions	C00	Develop reliable supplier relationships and keep backups.			
5	Technological obsolescence	СТО	Stay updated with the latest tech trends and upgrades.			

Sources: Company's Prop Assessment September 2024 Risks Overview Avezzano, Italy 21

# Market Overview (TAM, SAM and SOM)



Users, Market & Inv.





Short term accommodation activities (consolidated)
Subindustry

\$ 17,595,937,360

Source:

TAM is based on third party market estimation provided by IBIS World.

CAGR is based on open source web research.

Expected CAGR for industry is 9.30%





Service Available Market (SAM)

0.50%

Given CozyNest's modest capital and its niche focus within the short-term accommodation industry in Avezzano, Italy, a conservative estimate places the Serviceable Available Market (SAM) at 0.5% of the Total Addressable Market (TAM). This accounts for the business's capacity to deliver personalized hospitality and





Service Obtainable Market Y1-Y3 (SOM)

Year 1 0.40000% Year 2 0.60000% Year 3 0.90000% CozyNest operates in a highly fragmented short-term accommodation market in Avezzano, Italy. Given its unique selling point of personalized hospitality and a cozy environment, initial market penetration will be limited, starting at 0.004% in the first year. With steady growth and the development of a loyal customer base,



# **Funding Allocation**

1 2 3 4 5 6 7 8

Users, Market & Inv.

The funding will be used to finance the CAPEX and cash deficit from Year 1 operations, aiming to expedite the development process. In subsequent years the company plans to sustain operations without requiring major additional capital injection. Table below presents the overview of expected inflows and outflows.

#### The total investment required is \$ 400,000

Y1 Cash Flow Streem(USD)	Inflows	Outlows
Gross Profit	211,151	
Payroll Expenses		42,230
Rent & Utilities		17,596
Marketing and Branding		14,077
Communication Expenses		10,558
Capex		350,000
Office supplies		3,519
Legal and Professional Fees		3,519
Representation and Entert.		3,519
Training and Development		3,519
Other Miscellaneous		2,991
CAPEX & WC shortage	240,377	
Buffer	159,623	
Total Required Investmen	400,000	











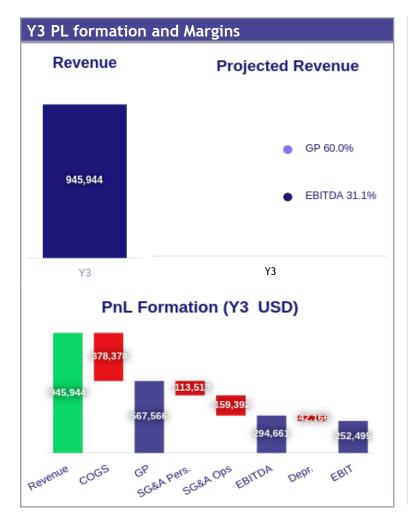


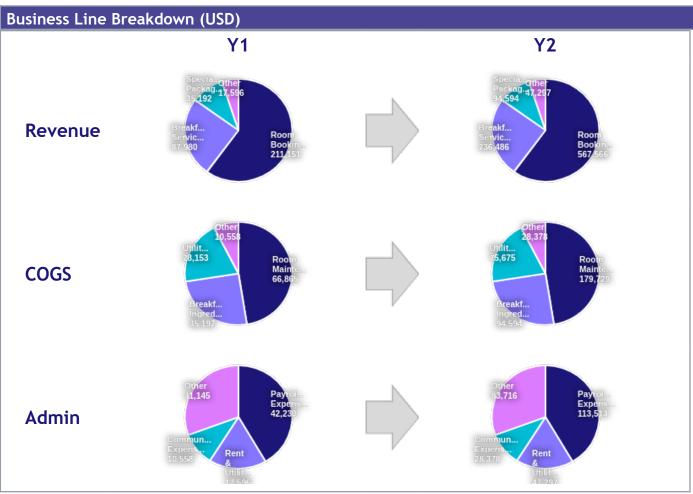
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# Financials Dashboard

Sources: Company's Prop Planning







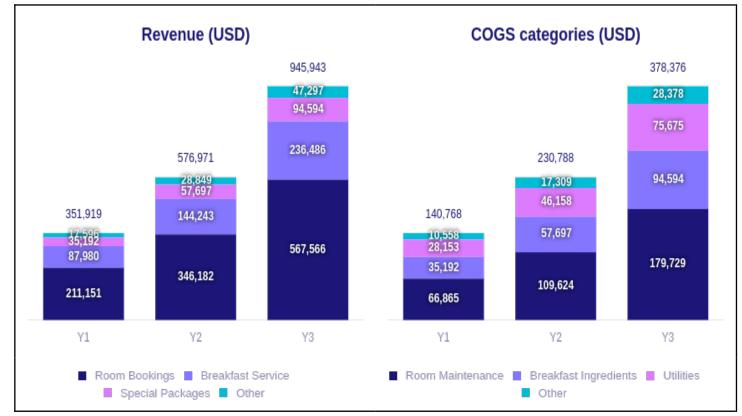
#### Revenue Formation Narrative



CozyNest, a charming bed and breakfast in Avezzano, Italy, has meticulously estimated its revenue potential based on a thorough understanding of its market and unique value proposition. Operating in the short-term accommodation industry, CozyNest has identified a Total Addressable Market (TAM) of 17,595,937,360 USD. Given its niche focus and modest initial capacity, the Serviceable Available Market (SAM) is conservatively estimated at 0.5% of the TAM, reflecting the business's strategy to deliver personalized hospitality in a local setting. The Serviceable Obtainable Market (SOM) percentages suggest a gradual market penetration: 0.004% in year one, 0.006% in year two, and 0.009% in year three. These projections result in total annual revenues of 351,919 USD, 576,971 USD, and 945,944 USD for years one, two, and three, respectively. The diversified revenue streams further contribute to this growth: Room Bookings at 60.00%, Breakfast Service at 25.00%, Special Packages at 10.00%, and Other revenue at 5.00%. This segmentation underscores CozyNest's multifaceted approach to maximizing revenue while maintaining its commitment to providing a cozy and personalized experience. The gradual increase in SOM is reflective of CozyNest's anticipated build-up of customer loyalty and market presence amidst robust local SME competition.

\$ 945,944 Projected Revenue

0.00% Market share



Sources: Business Valuation September 2024 Revenue at Glance Avezzano, Italy 25



## Revenue Calculation Details



Revenue Formation	M1	M2	М3	M4	M5	M6	M7	M8	М9	M10	M11	M12	Y1	Y2	Y3
Room Bookings	60.00%	60.00%	60.00%	60.00%	60.00%	60.00%	60.00%	60.00%	60.00%	60.00%	60.00%	60.00%	60.00%	60.00%	60.00%
Breakfast Service	25.00%	25.00%	25.00%	25.00%	25.00%	25.00%	25.00%	25.00%	25.00%	25.00%	25.00%	25.00%	25.00%	25.00%	25.00%
Special Packages	10.00%	10.00%	10.00%	10.00%	10.00%	10.00%	10.00%	10.00%	10.00%	10.00%	10.00%	10.00%	10.00%	10.00%	10.00%
Other	5.00%	5.00%	5.00%	5.00%	5.00%	5.00%	5.00%	5.00%	5.00%	5.00%	5.00%	5.00%	5.00%	5.00%	5.00%

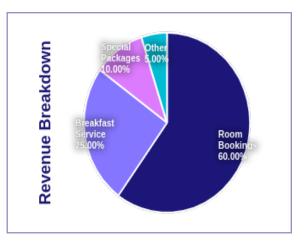
Room Bookings	13,197	13,197	13,197	15,836	15,836	15,836	19,356	19,356	19,356	21,995	21,995	21,995	211,151	346,182	567,566
Breakfast Service	5,499	5,499	5,499	6,598	6,598	6,598	8,065	8,065	8,065	9,165	9,165	9,165	87,980	144,243	236,486
Special Packages	2,199	2,199	2,199	2,639	2,639	2,639	3,226	3,226	3,226	3,666	3,666	3,666	35,192	57,697	94,594
Other	1,100	1,100	1,100	1,320	1,320	1,320	1,613	1,613	1,613	1,833	1,833	1,833	17,596	28,849	47,297
Total Revenue (USD)	21,995	21,995	21,995	26,394	26,394	26,394	32,259	32,259	32,259	36,658	36,658	36,658	351,919	576,971	945,944

Total revenue is expected to reach \$ 945,944 by year 3.

Main revenue driver are:

- Room Bookings which generates \$ 567,566 by Year 3
- Breakfast Service which generates \$ 236,486 by Year 3

Expected CAGR for total Revenue in Y1-Y3 is 63.95 %



Sources: Company's Prop Planning September 2024 Revenue at Glance Avezzano, Italy 26

## **COGS Calculation Details**



COGS Formation	M1	M2	М3	M4	M5	M6	M7	M8	М9	M10	M11	M12	Y1	Y2	Y3
Room Maintenance	19.00%	19.00%	19.00%	19.00%	19.00%	19.00%	19.00%	19.00%	19.00%	19.00%	19.00%	19.00%	19.00%	19.00%	19.00%
Breakfast Ingredients	10.00%	10.00%	10.00%	10.00%	10.00%	10.00%	10.00%	10.00%	10.00%	10.00%	10.00%	10.00%	10.00%	10.00%	10.00%
Utilities	8.00%	8.00%	8.00%	8.00%	8.00%	8.00%	8.00%	8.00%	8.00%	8.00%	8.00%	8.00%	8.00%	8.00%	8.00%
Other	3.00%	3.00%	3.00%	3.00%	3.00%	3.00%	3.00%	3.00%	3.00%	3.00%	3.00%	3.00%	3.00%	3.00%	3.00%

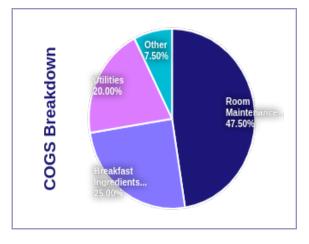
Room Maintenance	4,179	4,179	4,179	5,015	5,015	5,015	6,129	6,129	6,129	6,965	6,965	6,965	66,865	109,624	179,729
Breakfast Ingredients	2,199	2,199	2,199	2,639	2,639	2,639	3,226	3,226	3,226	3,666	3,666	3,666	35,192	57,697	94,594
Utilities	1,760	1,760	1,760	2,112	2,112	2,112	2,581	2,581	2,581	2,933	2,933	2,933	28,153	46,158	75,675
Other	660	660	660	792	792	792	968	968	968	1,100	1,100	1,100	10,558	17,309	28,378
Total COGS (USD)	8,798	8,798	8,798	10,558	10,558	10,558	12,904	12,904	12,904	14,663	14,663	14,663	140,767	230,788	378,377

Total COGS is expected to reach \$ 378,377 by year 3.

Main revenue driver are:

- Room Maintenance which generates \$ 179,729 by Year 3
- Breakfast Ingredients which generates \$ 94,594 by Year 3

Expected CAGR for total COGS in Y1-Y3 is 63.95 %



# SG&A Calculation Details

1	2	3	4	5	6	7	8
	Fi	nan	cial	Proj	ecti	ion	

OPEX Formation	M1	M2	M3	M4	M5	M6	M7	M8	М9	M10	M11	M12	Y1	Y2	Y3
Payroll Expenses	12.00%	12.00%	12.00%	12.00%	12.00%	12.00%	12.00%	12.00%	12.00%	12.00%	12.00%	12.00%	12.00%	12.00%	12.00%
Rent & Utilities	5.00%	5.00%	5.00%	5.00%	5.00%	5.00%	5.00%	5.00%	5.00%	5.00%	5.00%	5.00%	5.00%	5.00%	5.00%
Communication Expenses	3.00%	3.00%	3.00%	3.00%	3.00%	3.00%	3.00%	3.00%	3.00%	3.00%	3.00%	3.00%	3.00%	3.00%	3.00%
Office supplies	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%
Legal and Professional Fees	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%
Marketing and Branding	4.00%	4.00%	4.00%	4.00%	4.00%	4.00%	4.00%	4.00%	4.00%	4.00%	4.00%	4.00%	4.00%	4.00%	4.00%
Representation and Entertainment	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%
Training and Development	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%
Other Miscellaneous	0.85%	0.85%	0.85%	0.85%	0.85%	0.85%	0.85%	0.85%	0.85%	0.85%	0.85%	0.85%	0.85%	0.85%	0.85%

Total SG&A (USD)	6,346	6,346	6,346	7,615	7,615	7,615	9,307	9,307	9,307	10,576	10,576	10,576	101,529	166,456	272,905
Other Miscellaneous	187	187	187	224	224	224	274	274	274	312	312	312	2,991	4,904	8,041
Training and Development	220	220	220	264	264	264	323	323	323	367	367	367	3,519	5,770	9,459
Representation and Entertainment	220	220	220	264	264	264	323	323	323	367	367	367	3,519	5,770	9,459
Marketing and Branding	880	880	880	1,056	1,056	1,056	1,290	1,290	1,290	1,466	1,466	1,466	14,077	23,079	37,838
Legal and Professional Fees	220	220	220	264	264	264	323	323	323	367	367	367	3,519	5,770	9,459
Office supplies	220	220	220	264	264	264	323	323	323	367	367	367	3,519	5,770	9,459
Communication Expenses	660	660	660	792	792	792	968	968	968	1,100	1,100	1,100	10,558	17,309	28,378
Rent & Utilities	1,100	1,100	1,100	1,320	1,320	1,320	1,613	1,613	1,613	1,833	1,833	1,833	17,596	28,849	47,297
Payroll Expenses	2,639	2,639	2,639	3,167	3,167	3,167	3,871	3,871	3,871	4,399	4,399	4,399	42,230	69,236	113,513

SG&A at Glance

CozyNest

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# **PaT Expectations**

1 2 3 4 5 6 7 8

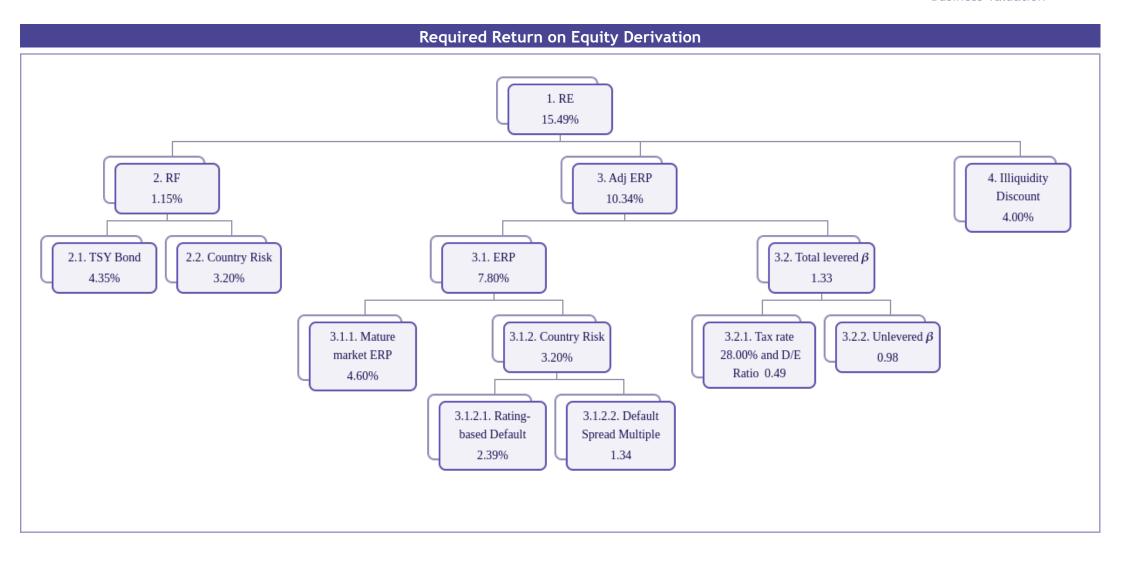
Financial Projection

Income Statement (USD)	M1	M2	M3	M4	M5	M6	M7	M8	М9	M10	M11	M12	Y1	Y2	Y3
Revenue	21,995	21,995	21,995	26,394	26,394	26,394	32,259	32,259	32,259	36,658	36,658	36,658	351,919	576,971	945,944
Room Bookings	13,197	13,197	13,197	15,836	15,836	15,836	19,356	19,356	19,356	21,995	21,995	21,995	211,151	346,182	567,566
Breakfast Service	5,499	5,499	5,499	6,598	6,598	6,598	8,065	8,065	8,065	9,165	9,165	9,165	87,980	144,243	236,486
Special Packages	2,199	2,199	2,199	2,639	2,639	2,639	3,226	3,226	3,226	3,666	3,666	3,666	35,192	57,697	94,594
Other	1,100	1,100	1,100	1,320	1,320	1,320	1,613	1,613	1,613	1,833	1,833	1,833	17,596	28,849	47,297
COGS	-8,798	-8,798	-8,798	-10,558	-10,558	-10,558	-12,904	-12,904	-12,904	-14,663	-14,663	-14,663	-140,767	-230,788	-378,377
Room Maintenance	-4,179	-4,179	-4,179	-5,015	-5,015	-5,015	-6,129	-6,129	-6,129	-6,965	-6,965	-6,965	-66,865	-109,624	-179,729
Breakfast Ingredients	-2,199	-2,199	-2,199	-2,639	-2,639	-2,639	-3,226	-3,226	-3,226	-3,666	-3,666	-3,666	-35,192	-57,697	-94,594
Utilities	-1,760	-1,760	-1,760	-2,112	-2,112	-2,112	-2,581	-2,581	-2,581	-2,933	-2,933	-2,933	-28,153	-46,158	-75,675
Other	-660	-660	-660	-792	-792	-792	-968	-968	-968	-1,100	-1,100	-1,100	-10,558	-17,309	-28,378
Gross Profit	13,197	13,197	13,197	15,836	15,836	15,836	19,356	19,356	19,356	21,995	21,995	21,995	211,151	346,182	567,566
SG&A Personal Expenses	-2,639	-2,639	-2,639	-3,167	-3,167	-3,167	-3,871	-3,871	-3,871	-4,399	-4,399	-4,399	-42,230	-69,236	-113,513
SG&A Operating Expenses	-3,706	-3,706	-3,706	-4,447	-4,447	-4,447	-5,436	-5,436	-5,436	-6,177	-6,177	-6,177	-59,298	-97,220	-159,391
EBITDA	6,851	6,851	6,851	8,222	8,222	8,222	10,049	10,049	10,049	11,419	11,419	11,419	109,623	179,726	294,661
Depreciation	3,514	3,514	3,514	3,514	3,514	3,514	3,514	3,514	3,514	3,514	3,514	3,514	42,167	42,167	42,167
EBIT	3,338	3,338	3,338	4,708	4,708	4,708	6,535	6,535	6,535	7,905	7,905	7,905	67,456	137,560	252,495
Interest Expense	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Profit before Tax	3,338	3,338	3,338	4,708	4,708	4,708	6,535	6,535	6,535	7,905	7,905	7,905	67,456	137,560	252,495
Tax	935	935	935	1,318	1,318	1,318	1,830	1,830	1,830	2,213	2,213	2,213	18,888	38,517	70,699
Profit after Tax (USD)	2,403	2,403	2,403	3,390	3,390	3,390	4,705	4,705	4,705	5,692	5,692	5,692	48,568	99,043	181,796

Sources: Company's Prop Planning September 2024 Profit after Tax Avezzano, Italy 29

# **Cost of Capital Estimation**







September 2024

**RoE Calculation** 

Avezzano, Italy

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# Cost of Capital: CAPM Inputs

#### Methodology

Weighted Average Cost of Capital is calculated using Capital Asset Pricing Model (CAPM). Since the company is purely equity funded the WACC is equal to its Required Return on Equity R(E). The main research inputs used in calculations are based on studies published by professor at Stern School of Business Aswath Damodaran. Return on Equity R(E) is R(E)=R(F)+ $\beta$ \* (ERP), where: R(F) is Risk Free Rate. The basis for calculation of R(F) is the average of the yield of USD 30 Year TSY Bond. The horizon. ERP is Mature Market Equity Risk Premium. It incorporates market estimates for Rating-Based Default Spread and Default Spread Multiple ( $\beta$ ) is average equity betas of corresponding industries. Despite the company has no debt, the unlevered beta was levered with industry average figures to reflect the long-term D/E ration in the capital structure. Additionally, Illiquidity Risk Premiumof 4% is added to the estimated Return on Equity to reflect risk associated with firm being Privately Held vs Publicly Traded Companies.

#### **Additional Assumptions**

To calculate the companies Firm Value, its future Free Cash Flow to Equity (FCFE) is discounted using estimated Required Return on Equity.

The 3rd-year projected cash flow is used as a representation of the long-term Free Cash Flow to the Equity (FCFE). This approach may understate the valuation because cash flows are expected to grow more aggressively in the first 10 years, and the growth from years 4 to 10 is not reflected in this calculation. Long-term growth rate of 5% is applied.

After discounting the cashflows and measuring the Firm Value it is adjusted to historical estimate of Start-up firm's survival rate. The allows to incorporate risk of start-ups fails.

#### Survival of new establishments founded in 1998

	Pro	oportion of f	ïrms that we	re started in	1998 that si	urvived thro	ugh
	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6	Year 7
Natural resources	82.33%	69.54%	59.41%	49.56%	43.43%	39.96%	36.68%
Construction	80.69%	65.73%	53.56%	42.59%	36.96%	33.36%	29.96%
Manufacturing	84.19%	68.67%	56.98%	47.41%	40.88%	37.03%	33.91%
Transportation	82.58%	66.82%	54.70%	44.68%	38.21%	34.12%	31.02%
Information	80.75%	62.85%	49.49%	37.70%	31.24%	28.29%	24.78%
Financial activities	84.09%	69.57%	58.56%	49.24%	43.93%	40.34%	36.90%
Business services	82.32%	66.82%	55.13%	44.28%	38.11%	34.46%	31.08%
Health services	85.59%	72.83%	63.73%	55.37%	50.09%	46.47%	43.71%
Leisure	81.15%	64.99%	53.61%	43.76%	38.11%	34.54%	31.40%
Other services	80.72%	64.81%	53.32%	43.88%	37.05%	32.33%	28.77%
All firms	81.24%	65.77%	54.29%	44.36%	38.29%	34.44%	31.18%

http://pages.stern.nyu.edu/~adamodar/New\_Home\_Page/datafile/ctryprem.html

https://pages.stern.nyu.edu/~adamodar/pdfiles/papers/younggrowth.pdf

http://pages.stern.nyu.edu/~adamodar/

Sources: Aswath Damodaran, Investing.com

September 2024

**RoE Calculation** 

Avezzano, Italy

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#### **Business Valuation**

**Final Valuation** 

Sources: Business Valuation



(USD)	Y1	Y2	Y3	Y4	Y5	Y6	Y7
Profit after Tax	48,568	99,043	181,796	198,703	217,183	237,381	259,457
Growth% Y4-Y7				9.30%	9.30%	9.30%	9.30%
Growth% Y7>			-	3.50%			
WACC				15.49%			
PV Y1-Y7 at Y0	42,054	74,254	118,014	111,687	105,699	100,033	94,670
PV Y7> Y0				817,096			
NPV (USD)				1,463,506			
_							

\$ 731,753

Overview

The valuation is conducted using the Discounted Cash Flow (DCF) method. In this method, the projected cash flows for a period of 7 years, along with a terminal value, are discounted at a rate of 15.49 % to determine the Firm Value.

Starting from year 3 onwards, the cash flows are estimated to grow at a rate of 9.30 %, which is consistent with the market Compound Annual Growth Rate (CAGR) trend. Beyond year 7, the cash flows are assumed to grow at a long-term growth rate of 3.50 %.

To account for the inherent risks associated with a start-up venture, the Firm Value is adjusted using the historical survival rate of newly established firms. As indicated by the study conducted by Aswath Damodaran, there was approximately 50% probability of survival for Information sector companies. This adjustment allows to incorporate the risk profile of the business and provide a more comprehensive assessment of its value.

It is important to note that if the company can successfully navigate through its initial three years of operation, it is expected to have a significantly higher likelihood of becoming a going concern. This underscores the importance of demonstrating resilience and establishing a solid foundation during the critical early stages of the business.

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# Scenario Analysis: Narrative



Scenario analysis explores how external and internal factors influence key assumptions in financial planning. By analyzing potential positive and negative outcomes, company can better anticipate risks and opportunities when evaluating their future cash flows and overall valuation.

KPI	Scenario	Narrative	KPI affected by
D	Positive	This scenario reflects a favorable market environment or a strategic breakthrough, leading to higher projected revenue. It showcases the potential rewards of scaling and innovative approaches.	higher by 15%
Revenue	Negative	This scenario accounts for challenging conditions such as economic downturns or market disruptions, forecasting a potential revenue decrease. It emphasizes the importance of adaptability and risk management.	lower by 15%
COGS	Positive	This scenario demonstrates the benefits of operational efficiency or cost-saving strategies, resulting in reduced COGS. It highlights the value of innovation in supply chain and operations.	lower by 20%
COGS	Negative	This scenario addresses rising costs due to external pressures, resulting in an increase in COGS. It underlines the need for proactive cost-control measures.	higher by 20%
Discount	Positive	This scenario assumes a decrease in the discount rate (RoE) due to improved market conditions, lower perceived risk, or favorable macroeconomic factors. A lower discount rate increases the present value of future cash flows, enhancing the company's valuation.	lower by 10%
Rate (RoE)	Negative	This scenario models an increase in the discount rate (RoE) driven by higher market risk, macroeconomic instability, or industry-specific challenges. A higher discount rate reduces the present value of future cash flows, decreasing the company's valuation.	higher by 10%



September 2024

# Scenario Analysis: Results



Scenario analysis explores how external and internal factors influence key assumptions in financial planning. By analyzing potential positive and negative outcomes, company can better anticipate risks and opportunities when evaluating their future cash flows and overall valuation.

	Scenario Analy	ysis	品 Rev	enue		OGS	<u> </u>	nt Rate
$\Delta \uparrow \Delta$	KPIs	Base	Positive	Negative	Positive	Negative	Positive	Negative
t	Revenue	no impact	15%	-15%	no impact	no impact	no impact	no impact
Input	COGS	no impact	no impact	no impact	-20%	20%	no impact	no impact
Ï	RoE	no impact	no impact	no impact	no impact	no impact	-10%	10%
	Revenue Y3	\$ 945,944	\$ 1,087,835	\$ 804,052	\$ 945,944	\$ 945,944	\$ 945,944	\$ 945,944
	Gross Profit Y3	\$ 567,566	\$ 652,701	\$ 482,431	\$ 643,242	\$ 491,891	\$ 567,566	\$ 567,566
	GP Margin	60%	60%	60%	68%	52%	60%	60%
put	EBITDA Y3	\$ 294,661	\$ 338,861	\$ 250,462	\$ 370,337	\$ 218,986	\$ 294,661	\$ 294,661
Output	EBITDA Margin	31%	31%	31%	39%	23%	31%	31%
	Net Profit Y3	\$ 181,796	\$ 213,620	\$ 149,973	\$ 236,283	\$ 127,310	\$ 181,796	\$ 181,796
	Profit Margin	19%	20%	19%	25%	13%	19%	19%
	Final Valuation	\$ 731,753	\$ 862,068	\$ 601,438	\$ 954,872	\$ 508,634	\$ 858,323	\$ 634,862



#### Stress Test: Growth Under Pressure



Stress tests provide a comprehensive view of how businesses might perform under extreme conditions, enabling better preparation for the uncertainties of real-world challenges.

Scenario Name

Story

Growth Under Pressure

This scenario explores the challenges of managing rapid growth while dealing with operational bottlenecks. A surge in demand and revenue places significant strain on supply chains and internal processes. Despite achieving higher sales volumes, inefficiencies in scaling lead to increased costs and a heightened risk perception, keeping the discount rate elevated. 'Growth Under Pressure' examines how businesses can balance seizing growth opportunities while investing in infrastructure, talent, and systems to support scalability.

**KPIs** impact

Revenue

Higher by 20%

COGS

Higher by 30%

OPEX

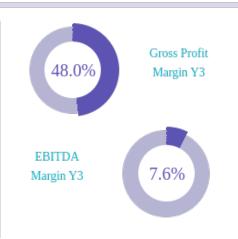
Higher by 40%

Discount Rate unaffected

#### Results







#### Stress Test: The Perfect Storm



**Stress Tests** 

Stress tests provide a comprehensive view of how businesses might perform under extreme conditions, enabling better preparation for the uncertainties of real-world challenges.

#### Scenario Name

#### Story

# The Perfect Storm

Sources: Company's Prop Information

This scenario simulates the convergence of adverse market conditions and rising operational challenges. A sharp downturn in market demand coincides with increased costs due to inflation and supply chain disruptions. The combination results in a dual hit to both top-line revenue and operational margins. Additionally, external factors such as economic instability elevate the discount rate, amplifying the pressure on future cash flows. Businesses facing 'The Perfect Storm' must focus on resilience through diversified revenue streams, cost-control measures, and contingency planning.

#### **KPIs** impact

#### Revenue

Lower by 10%

#### COGS

Higher by 25%

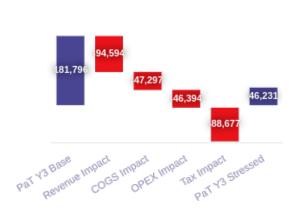
#### OPEX

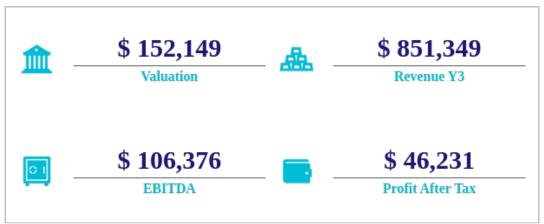
Higher by 30%

Discount Rate

Higher by 10%

#### Results







# Sensitivity Analysis: SAM & SOM



This sensitivity analysis evaluates the potential impact of changes in Serviceable Addressable Market (SAM) and Serviceable Obtainable Market (SOM) on key financial metrics. By simulating percentage variations in SAM and SOM, this analysis helps identify how shifts in market assumptions affect revenue, profitability, and overall valuation.

				SA	λM					SC	OM		
		-20%	-10%	-5%	5%	10%	20%	-9%	-6%	-3%	3%	6%	
	Y1	\$ 281,535	\$ 316,727	\$ 334,323	\$ 369,515	\$ 387,111	\$ 422,302	\$ 320,246	\$ 330,804	\$ 341,361	\$ 362,476	\$ 373,034	
Revenue	Y2	\$ 461,577	\$ 519,274	\$ 548,122	\$ 605,819	\$ 634,668	\$ 692,365	\$ 525,043	\$ 542,353	\$ 559,662	\$ 594,280	\$ 611,589	
	Y3	\$ 756,755	\$ 851,349	\$ 898,646	\$ 993,241	\$ 1,040,538	\$ 1,135,132	\$ 860,809	\$ 889,187	\$ 917,565	\$ 974,322	\$ 1,002,700	
	Y1	\$ 168,921	\$ 190,036	\$ 200,594	\$ 221,709	\$ 232,266	\$ 253,381	\$ 192,148	\$ 198,482	\$ 204,817	\$ 217,486	\$ 223,820	
Gross	Y2	\$ 276,946	\$ 311,564	\$ 328,873	\$ 363,492	\$ 380,801	\$ 415,419	\$ 315,026	\$ 325,412	\$ 335,797	\$ 356,568	\$ 366,953	
Profit	Y3	\$ 454,053	\$ 510,810	\$ 539,188	\$ 595,944	\$ 624,323	\$ 681,079	\$ 516,485	\$ 533,512	\$ 550,539	\$ 584,593	\$ 601,620	
	Y1	60%	60%	60%	60%	60%	60%	60%	60%	60%	60%	60%	
GP Margin	Y2	60%	60%	60%	60%	60%	60%	60%	60%	60%	60%	60%	
	Y3	60%	60%	60%	60%	60%	60%	60%	60%	60%	60%	60%	
	Y1	\$ 87,698	\$ 98,660	\$ 104,142	\$ 115,104	\$ 120,585	\$ 131,547	\$ 99,757	\$ 103,045	\$ 106,334	\$ 112,911	\$ 116,200	
EBITDA	Y2	\$ 143,781	\$ 161,754	\$ 170,740	\$ 188,713	\$ 197,699	\$ 215,672	\$ 163,551	\$ 168,943	\$ 174,335	\$ 185,118	\$ 190,510	
	Y3	\$ 235,729	\$ 265,195	\$ 279,928	\$ 309,395	\$ 324,128	\$ 353,594	\$ 268,142	\$ 276,982	\$ 285,822	\$ 303,501	\$ 312,341	
	Y1	31%	31%	31%	31%	31%	31%	31%	31%	31%	31%	31%	
EBITDA	Y2	31%	31%	31%	31%	31%	31%	31%	31%	31%	31%	31%	
Margin	Y3	31%	31%	31%	31%	31%	31%	31%	31%	31%	31%	31%	
	Y1	\$ 32,783	\$ 40,676	\$ 44,622	\$ 52,515	\$ 56,461	\$ 64,354	\$ 41,465	\$ 43,833	\$ 46,200	\$ 50,936	\$ 53,304	
Net Profit	Y2	\$ 73,162	\$ 86,103	\$ 92,573	\$ 105,513	\$ 111,983	\$ 124,924	\$ 87,397	\$ 91,279	\$ 95,161	\$ 102,925	\$ 106,807	
	Y3	\$ 139,365	\$ 160,581	\$ 171,188	\$ 192,404	\$ 203,012	\$ 224,227	\$ 162,702	\$ 169,067	\$ 175,432	\$ 188,161	\$ 194,526	
D - 64	Y1	12%	13%	13%	14%	15%	15%	13%	13%	14%	14%	14%	
Profit	Y2	16%	17%	17%	17%	18%	18%	17%	17%	17%	17%	17%	
Margin	Y3	18%	19%	19%	19%	20%	20%	19%	19%	19%	19%	19%	
Final V	aluation	\$ 557,999	\$ 644,876	\$ 688,315	\$ 775,192	\$ 818,630	\$ 905,507	\$ 653,564	\$ 679,627	\$ 705,690	\$ 757,816	\$ 783,879	



Sources: Company's Prop Information

# Glossary



#### Financial and Technical

b S - Billions of S

**B2B** - Business to Business B2C - Business to Customer **CAPEX** - Capital Expenditure

CAPM - Capital Asset Pricing Model COGS - Cost of oods sold

DCF - Discounted cash flow

Depr. - Depreciation

EBIT - Earnings before interest and taxes

EBITDA - Earnings before nterest, axes, depreciation, and amortization

EBT - Earnings Before Tax ERP - Equity Risk Premium ETA - Estimated Time of Arrival

EV - nterprise Value

FA (Tangible and Intangible) - Fixed assets (tangible and intangible)

FX - Foreign Exchange

FY - Fiscal year GP - ross profit

k \$ - Thousands of \$

LLM - Large Language Model

LFY - Last fiscal year m \$ - Millions of \$

MTD - Month-to-date

MVP - inimum Viable Product

NFT - Non-Fungible Token NPV - Net present value **OPEX** - Operating Expense

P&L - A profit and loss (P&L) tatement

PaT - Profit after Tax

POC - Proof of Concept

PPE - Property, plant, and equipment SG&A - Sales, General and Administrative

TSY bond rate - Treasury bond rate

WACC - Weighted average cost of capital

YTD - Year-to-date

#### **Organisational Structure**

**CBDO** - Chief Business Development Officer

CEO - Chief Executive Officer CPO - Chief Product Officer CFO - Chief Financial Officer CTO Chief Technology Officer

C-level - Chief level Eng - Engineer

Dev - Developer

HR - Human Resources

#### Other

Av - Average

EoP - End of Period

LE - Legal Entity PE - Private Equity

TOM - Target Operating Model



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